

The logo for Kirkland Heating & Air Conditioning, Inc. features a large, stylized blue letter 'K' on the left. To its right, the word 'Kirkland' is written in a large, blue, sans-serif font. Below 'Kirkland', the words 'Heating & Air Conditioning, Inc.' are written in a smaller, black, sans-serif font.

Kirkland

Heating & Air Conditioning, Inc.

Dear Friend,

As an independent AMANA Heating & Air Conditioning dealer, our number one goal is to provide you with total satisfaction and peace of mind. Our commitment to your comfort is long-term. If you ever have a problem, concern or question about your home's heating and air conditioning system, we hope your first call will be to us.

We represent one of the most respected brands in home comfort, Amana Heating & Air Conditioning. And we believe that quality products and a quality installation or service experience go hand in hand. That's why we want to make sure you're completely satisfied, not just today, but for the entire life of your Amana Heating & Air Conditioning system.

We recently installed or serviced your heating or A/C system and we would like your thoughts and opinions about your experience with us.

Did we meet your expectations? Do you have any particular concerns you'd like to share? Your comments are very important to us and can help us improve our level of customer service.

You can help us be the best we can be and it will only take a moment of your time.

You can send all of your comments to this e-mail address kirklandheatair@comcast.net or to our billing address below.

We will be posting your reviews on our website and Kudzu.com to share with others about your experience with us. All of your Feedback is GREATLY appreciated. Once we have received your review we will put your name in our monthly drawing for the Satisfied Customer of the Month and you will receive a choice of \$50 or a one year Service Agreement. Thank you in advance for taking the time to participate in our customer satisfaction survey. And thank you for your business.

*Sincerely,
Chris Nabors*

*1054 Hardy Circle Dallas, Ga. 30157
770-443-2504*